We greatly value the opinion of MOLAB platform Users.

By taking a few minutes to fill out this survey, you can help the MOLAB facilities within the IPERION partnership to perform a better access for you, the user. We are interested in your honest opinion. Your survey responses are voluntary and will remain completely confidential. **Thank you for your time.**

Research Infrastructure: MOLAB (1, 2, 3, 4, 5)

Service rendered: MOLAB Access proposal “ Title”

Please tick (√) the box which corresponds to your answer, leave blank if not applicable

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
|  | **VERY POOR** | **POOR** | **FAIR** | **GOOD** | **VERY GOOD** |
| The publicity made by the partnership concerning the capabilities and access to the MOLAB platform |  |  |  |  |  |
| Practical information on how to apply as well as the scientific and technical advice available from the MOLAB helpdesk |  |  |  |  |  |
| Usefulness of the MOLAB access for the advancement of your project |  |  |  |  |  |
| Contact with MOLAB team/s prior to access for organizational purposes  |  |  |  |  |  |
| Interaction with the MOLAB team/s during the access  |  |  |  |  |  |
| Organization of data collected during the access in possession of the User  |  |  |  |  |  |
| Overall quality of the services provided |  |  |  |  |  |
| Fulfillment of expectations |  |  |  |  |  |

 If your expectations were not fulfilled, could you please specify what they were. Could you provide suggestions for improvement ....................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................................

Any further comments

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